HOW WE HELPED 2019/20



NELLINGTRN FREE AMERICANCE

We are the ones. 111



MIKE GRANT FROM THE CHIEF EXECUTIVE

Kia ora koutou katoa, welcome to you, our friends and supporters.

This past year reinforced the importance of being well-equipped and ready to respond no matter what the circumstances. Responding to COVID-19 we stood together as an organisation and a community; ensuring the best outcomes for our patients and our staff by being flexible, responsive and adaptive to change. The learnings we made together were inspiring, witnessing resilience at its finest.

Navigating a new normal created an increased need for staff engagement and we undertook staff welfare surveys to gain valuable and robust insights into the impacts of COVID-19 both professionally and personally for all our people. From these surveys we learnt to implement processes and systems to help mitigate concerns and identify key areas of support needed to ensure the ongoing welfare and wellbeing of our people and their whānau.

Events that challenge our culture, control and confidence are an ideal time to create new initiatives, processes and communication strategies. They provide an opportunity to focus on new capabilities and ways of working to re-fresh our priorities and future direction.

This year we re-freshed our organisational values to represent who we are, where we're going and who we're taking with us. During our response to COVID-19 they strengthened our behaviours and culture to better meet the changing environment and the needs of our communities. To read more about our values visit: **wfa.org.nz/ourvalues**

In November we positioned ourselves in the heart of our Wairarapa community to understand what matters to our people, patients and wider stakeholders. The Wairarapa Ambulance Service Pop-Up was a wonderful opportunity to experience different perspectives, knowledge and expertise and collectively focus on how ambulance services can better support patient outcomes in Wairarapa. Continuing to collaborate with our health partners and community means we can co-create better opportunities for all.

In Wellington, we worked with Wellington District Police and Capital & Coast DHB to create a Co-Response Team. As a first of its kind in New Zealand it provides enhanced on-scene care to people in need of an emergency mental health response. It's a promising inter-agency initiative to better help our community with co-ordinated, specialist care.

A special thank you to our principal community partner the Lloyd Morrison Foundation, as we celebrate five years of their ongoing support, and all our extremely generous individuals and businesses. It is because of our generous community we continue to respond with kindness and clinical excellence in all that we do, no matter the circumstances.

THANK YOU FOR YOUR UNWAVERING AND CONTINUED SUPPORT WHEN WE NEEDED YOU MOST. AROHANUL





FROM THE CHAIR KERRY PRENDERGAST

As my first year as Chair, it is a pleasure and a privilege to share some of the highlights of what has been both an unexpected and extraordinary year.

This year I have found comfort and assurance in strong leadership and a collaborative approach across the organisation during our coordinated response to COVID-19. This enabled crucial information to flow from our executive leadership team to staff, the board and our stakeholders.

With dedication and perserverance staff have shown immense professionalism, commitment and solidarity during the most challenging of times; to see so many individuals work tirelessly towards a common goal has been remarkable and is testament to both the calibre and culture of staff at Wellington Free.

Our local community has also shown such loyal and steadfast support during an unprecedented time of change and uncertainty. Support has been exceptional this year; particulary with our digital Onesie Day Annual Appeal. This saw our supporters be creative and fundraise their own way to raise an incredible \$120,000.

With the continued success of the Kāpiti ED Diversion programme, it's encouraging to see how we can work better together with our healthcare partners and provide localised care for our community.

It is our quality of care and commitment to our patients that continues to save lives. The Out-of-Hospital Cardiac Arrest (OHCA) Report showed a cardiac arrest survival rate of 19% for the Wellington and Wairarapa region, the highest of emergency ambulance services in Australasia. Such a positive outcome can only be achieved by the combined and concerted efforts of many; from our Heartbeat staff and volunteers who teach CPR in our community, bystanders who give CPR, our emergency call takers and our frontline staff.

I would like to give a heartfelt thanks to our outgoing Chair Ross Martin for his tireless efforts and the large contribution he has made to the board over his thirteen years; first as a board member, then chair and for placing Wellington Free in a strong financial position.

I am pleased to welcome our new patron Wayne Norwood and all the heritage his family brings to our service. I also wish to thank Shirley Martin for her generous patronage over the years, she is and always will be a significant part of Wellington Free's story.

THANK YOU TO MY FELLOW TRUSTEES FOR YOUR CONTINUED DEDICATION AND COMMITMENT TO THE WORK OF WELLINGTON FREE AND TO ALL STAFF FOR YOUR IMMEASURABLE EFFORTS THIS PAST YEAR. I FEEL ENCOURAGED CHAIRING THE BOARD AND LOOK FORWARD TO THE YEAR AHEAD.



TELLING OUR STORY

At Wellington Free Ambulance we recognise that everything we do generates value, be it for **our patients, our people, our place or our partners.**

We want to tell our compelling story in a way that represents all of the resources and activities that are important to our operating model now and in the future, whilst demonstrating a better understanding of the influences that make up our value creation.

This year we have used ideas and concepts from the **Integrated Reporting* <IR>** approach. **<IR>** is being used by organisations around the world to present annual reports which move beyond financial information and tell succinct stories of the unique things they use to create value for the people who matter to them. **<IR>** takes account of the views and impacts on a range of stakeholders, focuses on showing the connectivity of strategic objectives, risk, and performance to inform how we create value from each of the 'capitals'. It includes a fundamentally different way of thinking about what makes an organisation successful and provides a view on a much broader set of capitals than just financial.

Moving from traditional annual financial reporting to a fully integrated report will take some time as <IR> assists us to think more holistically about the forms of capital that exist within the organisation; the effects of how we use and allocate these resources; the critical interdependencies between them and how they can enhance our ability to continue to create value in the future.

We have used <IR> ideas through a combination of quantitative and qualitative information. The capitals we have used to capture all our resources are:

HUMAN

The competencies, capabilities and experience of our team, employees, contractors and volunteers, and the governance and leadership structure that guides them and cares for their growth and wellbeing.

INTELLECTUAL

The knowledge-based assets we use to create value, such as intellectual property, software, organisational systems and procedures and brand.

SOCIAL & RELATIONSHIPS

Our brand and reputation, including our relationships with government, suppliers, donors and the communities in which we operate.

PHYSICAL & INFRASTRUCTURAL

The physical assets we own or lease that are available to us and we can utilise in the delivery of services such as buildings, vehicles, equipment and infrastructure.

NATURAL & ENVIRONMENTAL

Our access to all environmental resources that we use and rely on as an organisation, including air, water, land, minerals, forests, fossil fuels, renewable resources etc, and the actions that we undertake to reduce our impact on the environment.

FINANCIAL

The equity, funding and grants available to us for use in the production and delivery of services.

THE START OF OUR INTEGRATED REPORTING JOURNEY

Our people and community expect us to safeguard and grow our value in all forms of capital – financial, natural, human, physical, intellectual and social. By taking these into account when reporting on our performance, we believe that we can provide a fuller picture of the way in which Wellington Free Ambulance measures, manages and creates value over the short, medium and long term.

2019/2020 is the start of sharing that story with you. Next year it is our intention that we will show the link between each of the capitals and how we positively impact on the Living Standards Framework, the Wellness Framework and the United Nations Sustainability goals.

Over the next few pages we will demonstrate a number of stories for each of the capitals which show our efforts to increase value in a much wider sense, followed by a summary of the major initiatives being undertaken in each of the capitals.

* For more information on Integrated Reporting visit: integratedreporting.org/resource/ international-ir-framework/

OUR VALUE CREATION SOME HIGHLIGHTS OF THE YEAR

HUMAN CAPITAL



OUR FAMILIES' COUNCIL HE WHÂNAU PUÂWAI

Our team's mental health and emotional wellbeing is our top priority.

We know our work can impact on a person's personal and professional worlds, so with this in mind, we created our Families' Council – a group of family members who continue to advise us on the issues affecting them and the people they care about.



We welcomed the announcement that paramedic services will be officially designated as a health profession from 1 January 2020.

This will see our paramedics formally recognised for the incredible work they do alongside their health professional colleagues such as doctors, nurses and physiotherapists.





Together, co-design how ambulance services can support community health, resilience and well-being in the Wairarapa.

Over a three week period we brought together people with different knowledge, perspectives and expertise to focus on how ambulance services can help support patient outcomes in Wairarapa, and are collectively working towards developing a new model of care for Wairarapa.





KÅPITI ED REDIRECTION PROGRAMME

Last year we worked alongside Tū Ora Compass Health and with funding from CCDHB we launched a new treatment pathway for Kāpiti residents.

This initiative meant more than 200 patients avoided a long, unnecessary trip to Wellington Hospital's Emergency Department, and allowed us to treat patients closer to home.

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NATURAL & ENVIRONMENTAL CAPITAL



This year we embarked on the design of new 'smart ambulances'.

The delivery of these new vehicles includes better integration with new technologies and enables more effective and efficient paramedic service delivery and utilisation.



As an organisation we are conscious of the impact that we have on the environment.

At our Newtown and Kāpiti stations we have implemented a rainwater collection system we use to wash our ambulance fleet.



We undertook a six month telestroke service pilot, the first of its kind in New Zealand, and it has seen a dramatic increase in stroke intervention rates.

Telestroke has made a real difference in reducing inequity of access to round the clock high quality acute stroke care in New Zealand.

INTELLECTUAL CAPITAL



MENTAL HEALTH CO-RESPONSE TEAM PILOT

We partnered with Wellington District Police and CCDHB to better respond to mental health emergencies in Wellington city.

The new Co-Response Team includes paramedics, police officers and mental health clinicians. The team provides enhanced on-scene care to people in need of an emergency mental health response.

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LONG TERM PROPERTY STRATEGY

We are planning to move to a central hub within the Wellington Region, plus new stations in Greytown and Masterton.

This initiative will support better utilisation of the fleet, enable better utilisation of paramedic rosters and delivery of the Wairarapa model of care.



A Government investment in next generation critical communications for all emergency services.

This programme includes enhanced mission critical cellular network services, personal alerting network services and digital radio network services to enable better communications for front-line responders and access to specialist applications.

FINANCIAL CAPITAL



DONATION OF NEW AMBULANCES

Through an important relationship with The Lloyd Morrison Foundation we added a new ambulance to our fleet.

Alongside an additional ambulance, funding has also been donated for two new rescue vehicles and all the necessary equipment.



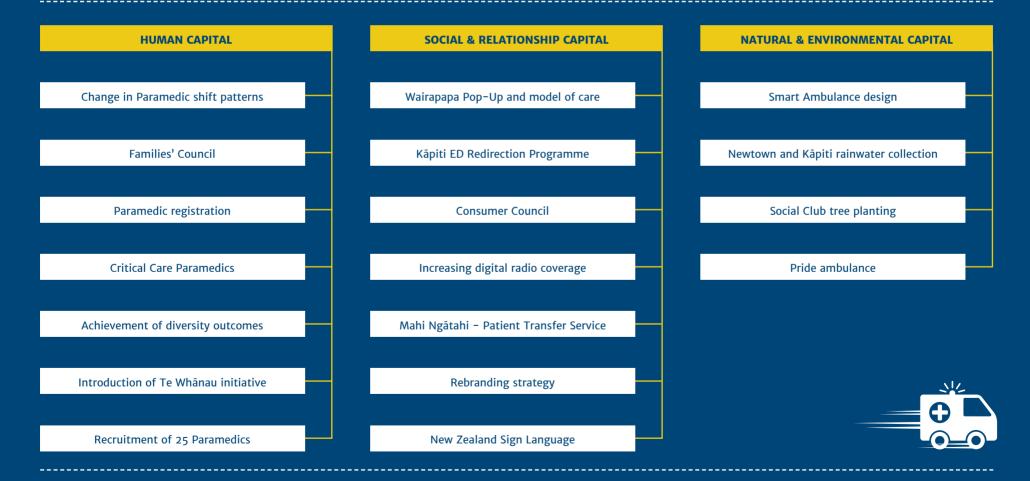
Onesie Day celebrates Wellington Free being the only emergency ambulance service in Greater Wellington and Wairarapa.

To help keep everyone safe this year we moved the fundraising away from the street and brought Onesie Day to life online with our incredible supporters. Onesie Day helps us raise money to keep our essential service **free** to everyone who needs us.



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PROJECTS AND INITIATIVES LINKED TO < IR> FRAMEWORK



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A number of key strategic projects and initiatives were identified and undertaken in 2020. The table below summarises how these projects contribute to each of the six capitals.



INTELLECTUAL CAPITAL	PHYSICAL & INFRASTRUCTURAL CAPITAL	FINANCIAL CAPITAL
Telestroke pilot	Public Safety Network	Donation of new ambulances
Stretcher redesign	Wairarapa radio enhancement	Sustainable funding review
Critical Care Paramedic redesign	Long-term property plan and hub superstation	Lloyd Morrison Foundation partnership
Self triage online tool	Rescue vehicle fleet expansion	Annual Onesie Day appeal
Co-Response Team trial	Defibrillator replacement	
Severity assessment tool and process	Clinical Communications Centre modernisation	***
Out-of-Hospital-Cardiac-Arrest outcomes		





CONSUMER COUNCIL

The Consumer Council gives an insight into our work through the lens of our communities.

The members share their thoughts, feelings and experiences in an open, honest and collaborative approach. Listening to their experiences and understanding their communities' needs allows positive changes to be made to our models of care and provide better health outcomes for all.

Through partnership and co-design the council offer comprehension into the patient experience and ensure the consumer has a voice in all stages of planning, projects and service development. Advocating for the community groups they represent, they reflect the rich diversity within our region.

The council have reviewed, contributed to and been involved in a number of projects and initiatives this year including; Extended Care Paramedic review, smart ambulance design, health and disability system review, infection prevention and control, clinical governance review and patient information leaflets.

As a team they continue to provide immeasurable experience and contributions in many areas of our work.



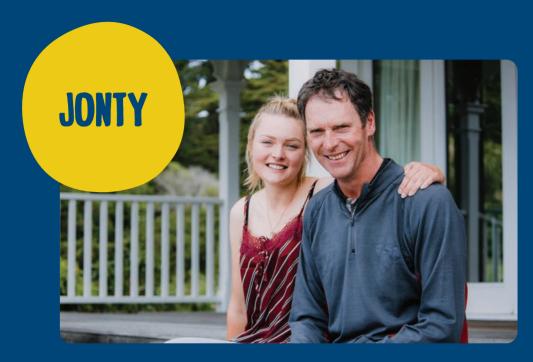
FAMILIES' COUNCIL HE WHĀNAU PUĀWAI

Our Families' Council continues to focus on the best ways to improve wellbeing for our staff and their whānau.

During our response to COVID-19 members helped with wrap-around support to staff and their families, and were able to refocus their planned work to become more involved in supporting staff welfare during this time.

A key focus of last year was to increase awareness and involvement with families. A leaflet, handbook and webpage for all staff and their families enabled current and new staff to learn more about supporting whānau who work in an ambulance setting. The first family event was held in summer 2019 – an enjoyable day at Queen Elizabeth Park, Masterton, with the second being a family movie screening.

As well as commenting on draft project initiatives and participating in internal projects, the council's first project is now underway. This explores the realities for multi-staff families who have more than one family member working at Wellington Free. Over the next 6-12 months there will be a number of staff involved in helping co-design what support for these families could look like.



When Jonty suffered a cardiac arrest last year he was fortunate his step-daughter Hannah and daughter Missy were there to call 111 and start CPR.

Jonty was extremely lucky Hannah knew what to do and started chest compressions immediately. Her sole focus was on CPR until paramedics arrived. Together the team managed to get Jonty's heart beating in a rhythm that would keep him alive.

"Excellent CPR, an early shock from an AED – in our opinion the two most important things, had already been done when we got there," Paramedic Andrew explains.

Saving a life is about more than medicines and monitors; it's about human decisions. Hannah acted immediately, highlighting the importance of people knowing CPR in our communities.

Today, Jonty is home with family and is grateful help was there when he needed it.

"I could have been in the office or somewhere on the farm; the reality is that the outcome could have been a lot different. I owe my life to everyone who helped me; I just can't thank everyone enough."



When Petra went to sleep one night her parents Karen and Roger noticed her breathing was shallow.

After calling Healthline, they were advised to take Petra to Kenepuru Accident and Medical Centre where staff realised just how serious her condition was. Petra was struggling to breathe and her short, sharp breaths meant she wasn't getting enough oxygen into her lungs.

The team at Kenepuru called Wellington Free for assistance and to safely transport Petra to Wellington Regional Hospital where she could get the specialist treatment she needed.

Petra was transported urgently, with highly trained paramedics on hand in case her condition deteriorated.

"The paramedics were very patient and professional. They were quick to respond and made sure Petra was safe," Karen says.

Petra's condition was time-critical; an urgent transfer to hospital via ambulance meant she could be monitored en route and receive the best possible care when she needed it.

SUMMARY STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE

FOR THE YEAR ENDED 30 JUNE 2020

	WFA GROUP		SERVICE	
REVENUE RECEIVED	2020 \$	2019 \$	2020 \$	2019 \$
	• • • • • • • • • •			• •
Revenue from Exchange Transactions	34,277,058	28,081,377	33,783,769	27,171,691
EXPENDITURE INCURRED				
Operational/Administrative Costs	40,192,647	33,781,833	39,926,989	33,658,019
NET SERVICE DELIVERY DEFICIT BEFORE DONATIONS AND GRANTS	(5.915.589)	(5,700,456)	(6.143.220)	(6,486,328)
Revenue from Non Exchange Transactions Note 1				
U U	4,871,853	5,058,469	4,182,656	3,677,454
Donations – Capital Equipment	1,815,883	1,228,431	1,815,883	1,228,431
Grants Received From WFA Trust Note 2	-	-	1,000,000	800,000
Transfer of Service Funds to the Trust			(3,420,515)	
SURPLUS/(DEFICIT) TRANSFERRED TO CAPITAL FUNDS	772,147	586,445	(2,565,196)	(780,442)
Realisation of Share in Joint Venture	-	-	-	2,240,886
Share of Joint Venture Profits	44,966	81,457	-	-
OTHER COMPREHENSIVE INCOME				
Available for sale assets revaluation surplus for the year	861,899	870,129	-	-
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	1,679,012	1,538,030	(2,565,196)	1,460,444

SUMMARY STATEMENT OF FINANCIAL POSITION

FOR THE YEAR ENDED 30 JUNE 2020

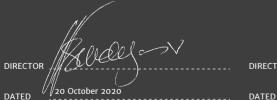
	WFA GROUP		SERVICE		
	2020 2019		2020	2019	
ACCUMULATED FUNDS	\$	\$	\$	\$	
Capital Funds	25,059,243	23,863,925	7,030,766	9,595,962	
Available for Sale Revaluation Reserve and Equity Investment	4,289,925	3,806,231	-	-	
Equipment Replacement Reserve	2,611,754	2,611,754	2,611,754	2,611,754	
	31,960,922	30,281,910	9,642,520	12,207,716	
CURRENT ASSETS					
Cash and Bank Balances	9,918,108	6,032,406	2,660,709	3,344,887	
Short Term Deposits	159,570	548,842	-	-	
Trade and Other Exchange Receivables	1,380,740	1,260,274	1,380,740	1,260,274	
Non Exchange Receivables	-	-	-	-	
Other Current Assets	915,775	415,046	915,775	415,046	
	12,374,193	8,256,568	4,957,224	5,020,207	
NON CURRENT ASSETS					
Investments Available for Sale and Equity Accounted Investments	14,360,936	15,295,260	450,000	450,000	
Property, Plant and Equipment and Intangibles	13,034,680	12,390,378	13,034,680	12,390,378	
TOTAL ASSETS	39,769,809	35,942,206	18,441,904	17,860,585	
CURRENT LIABILITIES	7,808,887	5,660,296	8,799,384	5,652,869	
TOTAL NET ASSETS	31,960,922	30,281,910	9,642,520	12,207,716	

Compliance Statement

Presented on pages 16–17 are the Summary Financial Statements of the Wellington Free Ambulance Group ("WFA Group") for the year ended 30 June 2020 which were extracted from the Consolidated Financial Statements and were authorised for issue by the Board Members on the 20th October 2020. An unmodified audit opinion was issued on the full Financial Statements for the year ended 30 June 2020 on 20th October 2020. The Consolidated Financial Statements of the were ended 30 June 2020 on 20th October 2020. The Consolidated Financial Statements of the WFA Group, have been prepared in accordance with New Zealand Generally Accepted Accounting Practice and they comply with "Not-For-Profit (NFP) accounting standards as appropriate" for a Tier 1 NFP. The Board Members have made an explicit and unreserved statements of compliance with NZ NFP in the notes to its Consolidated Financial Statements.

As the Summary Financial Statements do not include all of the disclosures that are included in the Consolidated Financial Statements, it cannot be expected to provide as complete an understanding as produced by the Consolidated Statement of Comprehensive Revenue and Expense, Statement of Financial Position and Statement of Cash Flows of the WFA Group. These Summary Financial Statements are in compliance with PBE FRS-43: Summary Financial Statements and the Consolidated Financial Statements comply with NFP standards. The reporting currency is NZ dollar.

The reporting currency is NZ dollar. A copy of the Consolidated Financial Statements can be obtained on request, by contacting the Finance Manager, Melanie Cotterill. Please telephone 04 498 9677.





20 October 2020

SUMMARY STATEMENT OF MOVEMENT IN FUNDS AND RESERVES

FOR THE YEAR ENDED 30 JUNE 2020

	WFA GROUP					
	ACCUMULATED COMPREHENSIVE REVENUE & EXPENSE \$	EQUIPMENT REPLACEMENT RESERVE \$	AVAILABLE FOR SALE REVALUATION RESERVE \$	TOTAL EQUITY \$		
BALANCE AS AT 1 JULY 2018	23,196,024	2,611,754	2,936,102	28,743,880		
Total Comprehensive Revenue and Expense	1,538,030	-	-	1,538,030		
Adjust for Available for Sale Revaluation Surplus for the Year	(870,129)	-	870,129	-		
Donations Received for Capital Equipment	-	1,228,431	-	1,228,431		
Transfer to Statement of Comprehensive Income	-	(1,228,431)	-	(1,228,431)		
BALANCE AS AT 1 JULY 2019	23,863,925	2,611,754	3,806,231	30,281,910		
Total Comprehensive Revenue and Expense	1,679,012	-	-	1,679,012		
Adjust for Available for Sale Revaluation Surplus for the Year	(861,899)	-	861,899	-		
Revaluation reserve adjustment to accumulated funds	378,205	-	(378,205)	-		
Donations Received for Capital Equipment	-	1,815,883	-	1,815,883		
Transfer to Statement of Comprehensive Income	-	(1,815,883)	-	(1,815,883)		
BALANCE AS AT 30 JUNE 2020	25,059,242	2,611,754	4,289,925	31,960,922		

	WFA SERVICE				
	ACCUMULATED COMPREHENSIVE REVENUE & EXPENSE \$	EQUIPMENT REPLACEMENT RESERVE \$	AVAILABLE FOR SALE REVALUATION RESERVE \$	TOTAL EQUITY \$	
BALANCE AS AT 1 JULY 2018	8,135,518	2,611,754	-	10,747,272	
Total Comprehensive Revenue and Expense	1,460,444	-	-	1,460,444	
Donations Received for Capital Equipment	-	1,228,431	-	1,228,431	
Transfer to Statement of Comprehensive Income	-	(1,228,431)	-	(1,228,431)	
BALANCE AS AT 1 JULY 2019	9,595,962	2,611,754	-	12,207,716	
Total Comprehensive Revenue and Expense	(2,565,196)	-	-	(2,565,196)	
Donations Received for Capital Equipment	-	1,815,883	-	1,815,883	
Transfer to Statement of Comprehensive Income	-	(1,815,883)	-	(1,815,883)	
BALANCE AS AT 30 JUNE 2020	7,030,766	2,611,754	-	9,642,521	

SUMMARY STATEMENT OF CASHFLOWS

FOR THE YEAR ENDED 30 JUNE 2020

	WFA C	GROUP	SERVICE	
	2020 \$	2019 \$	2020 \$	2019 \$
Net Cash Flow from Operating Activities	2,664,184	1,838,203	3,529,377	1,167,121
Net Cash Flow from Investing Activities	1,221,518	1,680,233	(793,040)	1,529,001
Net Cash Flow from Financing Activities	-	(8,250)	(3,420,515)	(8,250)
NET (DECREASE)/INCREASE IN CASH HELD	3,885,702	3,510,187	(684,178)	2,687,871
Opening Cash and Deposits Balance	6,032,406	2,522,220	3,344,887	657,015
CLOSING CASH AND DEPOSITS BALANCE	9,918,108	6,032,406	2,660,709	3,344,887

NOTES TO THE SUMMARY FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2020

NOTE 1: GRANTS FROM LOCAL AUTHORITIES

Included in revenue from non exchange transactions are the following:

	WFA GROUP		SERVICE		
	2020 \$	2019 \$	2020 \$	2019 \$	
Hutt City Council	109,000	109,000	109,000	109,000	
Kapiti Coast District Council	26,528	26,085	26,528	26,085	
Porirua City Council	30,000	30,000	30,000	30,000	
Upper Hutt City Council	30,000	25,000	30,000	25,000	
Wellington City Council	94,581	93,000	94,581	93,000	
Masterton District Council	24,000	24,000	24,000	24,000	
Carterton District Council	3,000	1,500	3,000	1,500	
South Wairarapa District Council	10,450	9,525	10,450	9,525	
TOTAL GRANTS	327,559	318,110	327,559	318,110	

NOTE 2: RELATED PARTIES

Wellington Free Ambulance Service is a related party of the Wellington Free Ambulance Trust. The Trust makes grants to the Service to assist in its operations (2020 \$1,000,000 – 2019 \$800,000) and for the purchase of capital equipment (2020 NIL – 2019 NIL).

During the year the Service transfered funds to the Trust to be held on behalf of the Service (\$3,420,515 - 2019:\$0). Freedom Alarms Ltd is a related party of Wellington Free Ambulance Service. During the year the Service received a distribution from Freedom Alarms of \$90,000. (2019 \$72,000).

Wellington Free Ambulance Service has received a grant from NZCT during the reporting period. Alan Isaac and Kerry Prendergast were both board members of NZCT during the year.

KPMG

Independent Auditor's Report

To the Governance Board of Wellington Free Ambulance Service (Incorporated)

Report on the summary incorporated society and group financial statements

Opinion

In our opinion, the accompanying summary financial statements of Wellington Free Ambulance Service (Incorporated) (the 'incorporated society') and its subsidiaries (the 'group') on pages 1 to 4:

- Has been correctly derived from the audited incorporated society's and group financial statements for the year ended on that date; and
- Is a fair summary of the incorporated society's and group financial statements, in accordance with PBE FRS 43 Summary Financial Statements.
- The accompanying summary incorporated society and group financial statements comprises:
 - the summary incorporated society and group statement of financial position as at 30 June 2020.
- the summary incorporated society and group statements of comprehensive revenue and expenses, movement in funds and reserves and cash flows for the year then ended; and
- notes, including a summary of significant accounting policies and other explanatory information.



We conducted our audit in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised), Engagements to Report on Summary Financial Statements.

We are independent of the incorporated society and group in accordance with Professional and Ethical Standard 1 International Code of Ethics for Assurance Practitioners (Including International Independence Standards) (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board and the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards) ('IESBA Code'), and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code.

Our firm has also provided other services to the incorporated society and group in relation to sponsorship, other assurance services and advisory services. Subject to certain restrictions, partners and employees of our firm may also deal with the incorporated society and group on normal terms within the ordinary course of trading activities of the business of the incorporated society and group. These matters have not impaired our independence as auditor of the incorporated society and group. The firm has no other relationship with, or interest in, the incorporated society and group.

Use of this Independent Auditor's Report

This report is made solely to the Governance Board as a body. Our audit work has been undertaken so that we might state to the Governance Board those matters we are required to state to them in the Independent Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume



responsibility to anyone other than the Governance Board as a body for our audit work, this report, or any of the opinions we have formed.

Responsibilities of the Governance Board for the summary incorporated society and group financial statements

The Governance Board, on behalf of the incorporated society and group, are responsible for:

- the preparation and fair presentation of the summary incorporated society and group financial statements in accordance with PBE FRS 43 Summary Financial Statements; and
- implementing necessary internal control to enable the preparation of a summary incorporated society and group set of financial statements that is correctly derived from the audited incorporated society and group financial statements.

$\underline{x}\underline{k}$ Auditor's responsibilities for the summary incorporated society and group financial statements

Our responsibility is to express an opinion on whether the summary incorporated society and group financial statements are consistent, in all material respects, with (or are a fair summary of) the audited incorporated society and group financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised), *Engagements to Report on Summary Financial Statements*.

We expressed an unmodified audit opinion on the incorporated society and group financial statements in our audit report dated 20 October 2020.

The summary incorporated society and group financial statements do not contain all the disclosures required for a full set of incorporated society and group financial statements under generally accepted accounting practice in New Zealand. Reading the summary incorporated society and group financial statements, therefore, is not a substitute for reading the audited incorporated society and group financial statements.



KPMG Wellington 20 October 2020

THANK YOU FOR BEING PART OF THE TEAM

Wellington Free Ambulance is uniquely free thanks to the team of supporters we have behind us. We can only do the work we do, thanks to every single person who makes a donation each year. We would like to say a special thank you to:

Lloyd Morrison Foundation

Charles and Florence Odlin Trust Cathie Wilkinson Family Trust

BEA Trust Bert & May Wilson Charitable Trust Bowen Trust Brian Whiteacre Charitable Trust Carterton District Council Chapman Trip Datacom DLA Piper Dorothy L Newman Charitable Trust Four Winds Foundation Gaynor Charitable Nominees Limited Hilda Curtis Charitable Trust Hutt City Council Infinity Foundation Jack Jeffs Charitable Trust Johnsonville Charitable Trust Kāpiti Coast District Council Lions Club of Karori Lions Club of Wellington Mana Lions Club Masterton District Council McBride Davenport James MedicAlert Foundation New World Thorndon Niche Recruitment Lion Foundation New Zealand Community Trust

Walter & Rana Norwood Charitable Trust

Tommy's Real Estate

Nikau Foundation NZ Lottery Grants Board Old Skool Ball Committee Pelorus Trust Philipp Family Foundation Porirua City Council PWC Ray Watts Charitable Trust Ron & Diana Debreceny Trust Rotary Club of Port Nicholson Rapid Relief Team (RRT) South Wairarapa District Council Summerset Sybil Lane Charitable Trust Todd Corporation Ltd Trust House Foundation The Trust Community Foundation Upper Hutt City Council Wellington City Council Westpac WN Pharazyn Trust Z&R Castle Memorial Trust The British and European Car Club Wellington Community Trust Wellington Retail Fruiterers Association

