



Quality Risk Management System (QRMS) N° 2923 – SAC 2	Patient was accidentally administered medical air instead of oxygen.	Lack of awareness and understanding by personnel at the scene.	Fire Service notified and advised of medical air	Completed	8.3.2
			WFA staff to be made aware	Completed	
			Implementation of physical barriers	In progress	
			Documentation improvements	In progress	

**Open disclosure**

Wellington Free Ambulance is committed to practicing open disclosure. This means that we notify patients and/or their whānau of adverse events, involve them in the review process and share the final report with them.